

## **Information Technology Services**

## Malwarebytes Anti-Malware Removal

**Purpose:** To check for and remove malware from a computer. Malware are programs designed to steal information from or cause damage to a computer.

1. Run the program from the icon or from "Start> All Programs>Malwarebytes" or from the desktop Icon with a double mouse click.



2. Once the program is launched click on the Update tab. Click on the "Check for Updates" button.

Malwarebytes Anti-Malware (MEE)	<u>_ 🗆 ×</u>
Malwarebytes	NTERPRISE
Scanner Update Quarantine About	1
Update The updater allows you to update the software and database to the latest version.	
Current database information:	
Date: 7/17/2014 8:57:01 AM Database version: v2014.07.17.07 Fingerprints loaded: 328267	
Check for Updates	
Latest news:	
No news downloaded.	
	Exit

3. Updates will install and give the message below.



4. Click on the Scanner tab and select Perform quick scan and click the Scan button.

Malwarebytes Anti-Malware (MEE)
Malwarebytes
Scanner Update Quarantine About
Scanner The scanner can find and remove malicious software present on your system. Please select a scan type and click 'Scan'. Please close all unnecessary applications to improve scan performance.
Please select a scan type below.
Perform quick scan A quick scan utilizes our unique fast scanning technology to scan your system for malicious software.
Perform full scan A full scan will scan all files on the selected drive(s). A quick scan is recommended in most cases.
Perform flash scan A flash scan will analyze memory and autorun objects. It is only available to our licensed users.
Scan
Exit

5. This process could take a while so let it run as you use your computer for other tasks.

## 6. The scan will complete.



7. The mbam-log file will automatically open with more information about what was found. You can close this window.

📕 mbam-log-2014-07-17 (13-5	6-38).txt - Notepad 📃 🔍 🗙
<u>File Edit Format View Help</u>	
Malwarebytes Ant www.malwarebytes	i-Malware (MEE) : .org
Database version	: v2014.07.17.07

8. If infected objects are found click the "Show Results" button. Make sure all of the objects are checked and select "Remove Selected".

Scanner Protection	Update Quar	antine Logs Ignore List Settings	More Tools	About	
Scan results Below is a list of malware that Malwarebytes' Anti-Malware found on this system. Close all applications before removal as during removal certain programs may terminate unexpectedly.					
Vendor	Category	Items	Other	Action Taken	
Adware.Minibug	Registry Key	HKEY_CLASSES_ROOT\minibugtransp		No action taken.	
Adware.Minibug	File	C:\Program Files\Common Files\Real\		No action taken.	
Adware.Minibug	Registry Value	HKEY_LOCAL_MACHINE\SOFTWARE \	/alue: C:\Prog	No action taken.	
Adware.Minibug	Registry Key	HKEY_CLASSES_ROOT\TypeLib\{3c2		No action taken.	
Adware.Minibug	Registry Key	HKEY_CLASSES_ROOT\Interface\{04		No action taken.	
Adware.Minibug	Registry Key	HKEY_CLASSES_ROOT\CLSID\{2b96		No action taken.	
Adware.Minibug	Registry Key	HKEY_CLASSES_ROOT\minibugtransp		No action taken.	
Hijack.StartMenu	Registry Data	HKEY_CURRENT_USER\SOFTWARE E	3ad: (1) Good:	No action taken.	
Remove Selected		Ignore Save	e Logfile	Main Menu	