



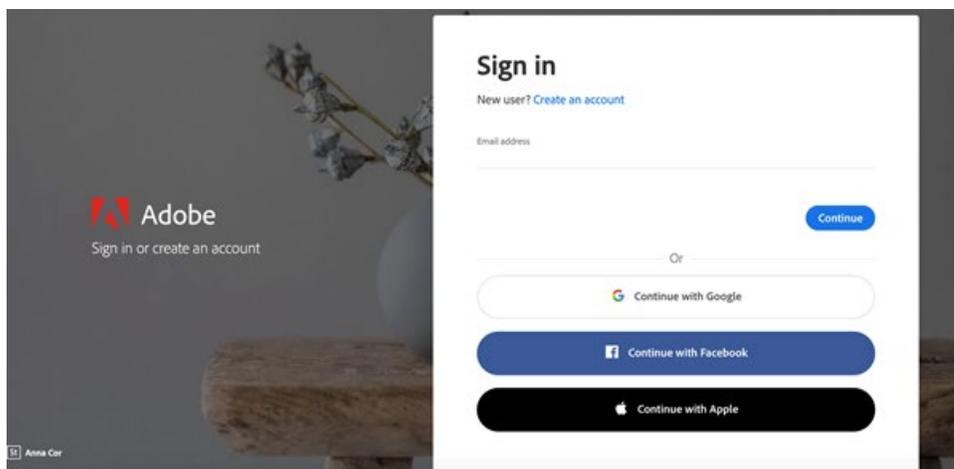
Information Technology Services

Temporary Adobe Creative Cloud Access for Students Registered in Classes Currently Teaching Adobe

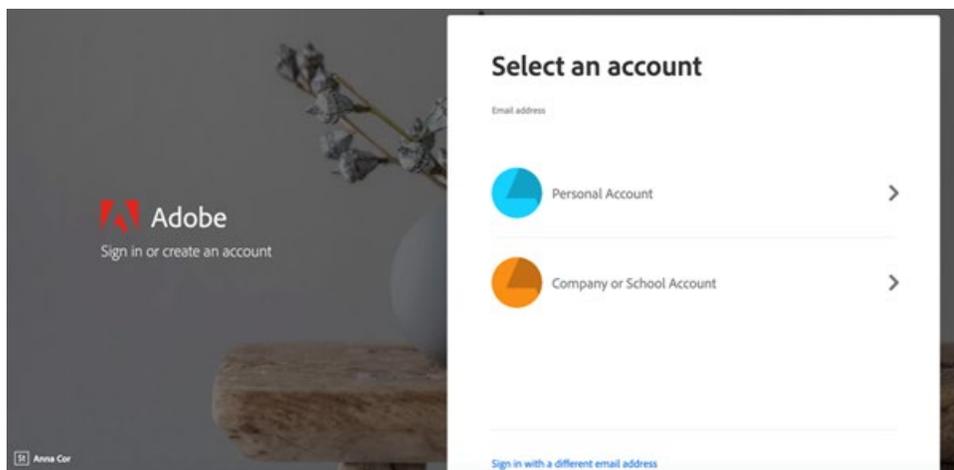
Purpose: To explain temporary Creative Cloud Access for students at home who are registered in classes currently teaching Adobe

As a result of campus closure, student access to Adobe Creative Cloud in labs and classrooms is not available. Adobe has provided temporary at-home access for impacted students, so they can continue their work remotely. Please follow the instructions below to enable access to Creative Cloud Desktop Apps on your personal device. (**Note:** this guide is only for current students who are enrolled in classes that use Creative Cloud apps in on-campus labs and have already had their AdobeID added to the GCSC Admin Console with Spark entitlement).

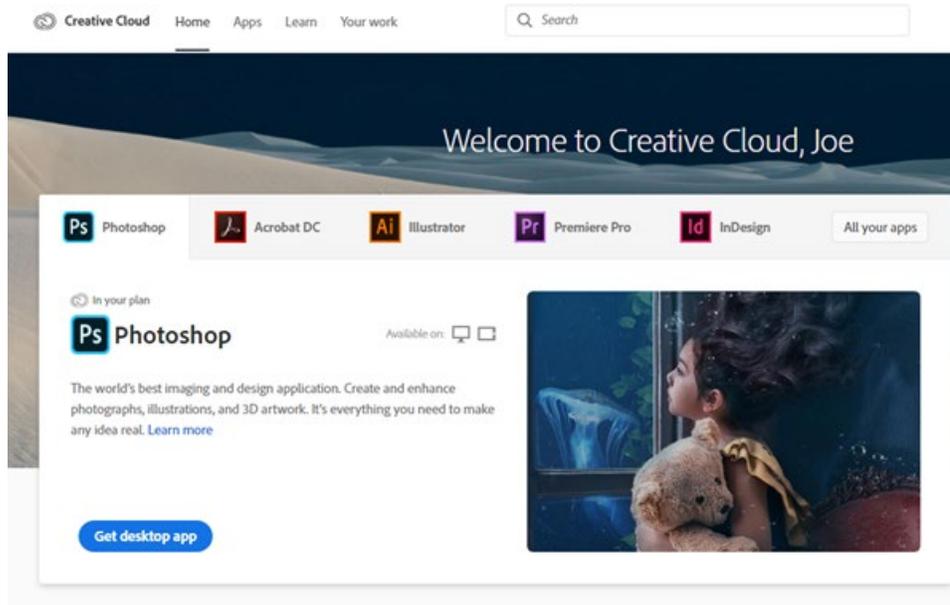
1. Visit <https://creativecloud.adobe.com> and use the AdobeID you use in the classroom to sign in.



2. If prompted, select Personal Account and then enter your password.



3. From the Creative Cloud website, browse for and download your desired app. Click **Apps** on the top of the page to view all apps.



For more information on how to download or install apps, see [Download and Install Creative Cloud apps](#)

Known Issue with Acrobat DC on some Windows PCs:

I see a trial prompt when I sign in to Acrobat DC on my computer.

When you install and launch Acrobat DC on a Windows computer and sign in, if you see a Try or Buy prompt, do the following:

1. Exit Acrobat DC, if it is running.
2. Download the [AcrobatStudentAccess.zip](#) file and extract it on your computer.
3. Right-click the included EXE file and choose **Run as Administrator**. (Click yes or enter your computer password, if prompted)
4. Start Acrobat DC. It should now launch without asking you to sign in.